

# Jeff Gee



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Jeff Gee is one of the most captivating and humorous speakers you will ever encounter, and you will encounter him! I am not at the mercy of my customers! That's his motto. Jeff is the co-author of two awakening books, **The Winner's Attitude** and **Super Service**. His remarkable programs have been revered as some of the "Best Ever!" by such companies as: Motorola, DeVry University, Computer Associates, Abbott Laboratories, Pepsi, MB Financial, CDW, and Siemens.

Jeff brought his successful training company, MJ Learning to the US from England in 1983. His uplifting attitude empowers people to achieve lasting, continuous personal and professional improvement. Jeff is the perfect keynote speaker for any number of program topics, including integrity, leadership, customer service and team building.

ABC, NBC, CBS & FOX Television have all aired a special story featuring Jeff which focused on the state of customer loyalty, expectations and the shift in corporate customer service policies. Jeff tackles serious topics with humor and candor, teaching his audiences to look first at what they do to make change happen, rather than wait for the other guy to make a move. Boring seminars are not in his line-up. You'll laugh with Jeff and learn remarkable things about yourself in the process. Everyone who hears him does...guaranteed! You'll also learn how to:

- NOT give away the store
- Move from customer service to customer loyalty
- Take responsibility for mistakes
- Serve up your best even when you feel at your worst

Jeff Gee makes learning a new way to manage difficult customers and situations interesting, enjoyable and rewarding. He's teaching people how to LOVE their jobs again. He's teaching America how to serve again and how to increase profits by committing to the principles of SUPER SERVICE!

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#### Jeff's most requested topics:

- Communication Skills
- Competitive Sales Strategies
- Collaboration
- Time Management
- Developing/Managing Quality People
- Stress Strategies
- Humor in the Workplace
- Leadership
- Positive Stress Strategies
- Selling Skills
- Structured Interviewing Skills
- Team Building
- Understanding People

#### Publications:

- **The Winner's Attitude**  
Change How You Deal with Difficult People and get the BEST Out of Any Situation  
published by McGraw Hill
- **Super Service: Seven Keys to Delivering Great Customer Service**  
...Even when You Don't Feel Like It!  
...Even When They Don't Deserve It!  
published by McGraw Hill
- **The Customer Service Training Tool Kit**  
60 Activities for Delivering Super Service To Customers  
published by McGraw Hill
- **Pillars of Success**  
with co-authors, Alexander Haig and Pat Summitt  
published by Insight Publishers
- **Mission Possible**  
with co-authors, Steven Covey and Brian Tracy  
published by Insight Publishers
- **Investing Time**  
Investing Time for Your Life  
published by MJ Learning